

2016



**Akron-Summit County
Public Library**

www.akronlibrary.org

Annual Report *Promises Kept*



We made ten promises to voters in passing our property tax levy in May, 2015, and we pursued those commitments in 2016. As the following indicates, in our first year of additional funding we have kept eight of those promises, with one in progress. The tenth is being adjusted due to changed circumstances.



Restoring Function and Capacity

Restore summer Sunday hours at Main Library and Wednesday branch hours. Wednesday hours at branches once again are the same as M,T,and Th: 10 am to 8 pm. Main is open on Sundays all year.

Fill selected vacant positions to ensure appropriate staffing levels. Fifteen positions have been filled at branches, along with the long vacant Downtown Services Manager position.



Significantly increase levels of book and A-V purchases, including a larger e-book collection. The materials budget was increased by over \$500,000 in 2016, enabling the purchase of more items in all formats, including more e-content through Overdrive and Hoopla. All are now available through the Library's mobile app.

Investing in Infrastructure

Maintain and upgrade technology to accommodate network needs and mobile users. A system-wide upgrade to WiFi capacity and speed was completed in July, with additional capacity added to desktop computers throughout the system.

Return to a timely standard of excellent care of facilities and grounds. An increase of over \$350,000 in budget for building and site repair, and increases in grounds keeping, furniture, and equipment, have enabled completion of many projects. These include HVAC repairs, meeting room carpet replacement in three branches, concrete sidewalk repairs, and lighting replacements, with more to follow.



Providing New and Enhanced Services

Make free online tutoring help available for any student with library card.

Tutor.com became available to library cardholders in September 2016.

Provide streaming media service to our customers. Hoopla is now available with streaming movies and audio, plus more e-books for our customers.

Strengthen support for microbusiness and workforce development.

Through a Knight Foundation grant, the Microbusiness Center at Main Library officially opened in April 2016. The accompanying maker space, the TechZone@Main, has also opened and incorporates the resources, equipment, and digital media training of the Akron Digital Media Center into this space. Lynda.com is also now available, offering a broad array of online training and learning experiences.



Establish satellite facility in the underserved Springfield/Lakemore community.

We have identified and agreed to lease space in the Tri-County Plaza on Canton Road in Lakemore. We are preparing for the new facility by creating a collection, obtaining shelving and furnishings, and identifying needed technology. As we get closer to opening, we will hire staff with a goal of opening for service in December 2017. *Progress Made.*

Provide digital devices at all locations for student use. With schools moving toward digital textbooks, our original intention was to make the devices students use in school available for their use in our buildings. This has changed because in the Akron Public Schools and other local school districts, students are receiving Chromebook laptops that they can take home. So, our strategy has changed to making sure students know they can use free, fast WiFi at all of our locations. We also are working collaboratively with APS to have the Library App easily available on those Chromebooks for the opening of school in September 2017. This model could then be repeated in other school systems in our service area. *Adjusted due to changing circumstances.*

On behalf of the Library's Board of Trustees, management, and staff, we again thank the residents of Akron and Summit County for their support. Hopefully you can see from our progress in 2016 that we have been vigilant about keeping those promises made to voters in 2015. The result of that support is a bright future for our organization's ability to contribute to the quality of life in our community.

Akron-Summit County Public Library

2016 Statistics

Customers

| | |
|----------------------------------|-------------|
| Population of Legal Service Area | 377,588 |
| Registered Card Holders | 303,290 |
| Visits to Library Facilities | 2.2 million |
| Visits to Library Website | 1.4 million |

Programs/Meetings

| | |
|--|---------|
| Library programs offered | 8,818 |
| Library program attendance | 228,308 |
| Community Meetings & Events Held | 3,560 |
| Community Meetings & Events Attendance | 73,132 |

Collection/Borrowing

| | |
|----------------------|-------------|
| Items Available | 2 million |
| Total Items Borrowed | 4.6 million |

Access to Technology

| | |
|---------------------|-------------|
| Computer Logins | 475,341 |
| WiFi Connections | 708,750 |
| Uses of Library App | 2.5 million |

Akron-Summit County Public Library

2016 Finances

Revenue

| | |
|-------------------------------------|----------------------|
| State Public Library Fund | 11,641,179 |
| Local Levy | 14,531,150 |
| Fines & Fees | 461,932 |
| Interest Earnings | 29,356 |
| Contributions, Gifts, and Donations | 10,675 |
| Other Revenue | 300,678 |
| Total Revenue | \$ 26,974,970 |

Expenditures

| | |
|-----------------------------------|------------|
| Salaries and Benefits | 15,655,185 |
| Supplies | 620,995 |
| Purchased and Contracted Services | 4,535,878 |
| Library Materials and Information | 3,006,761 |
| Capital Outlay | 786,467 |
| Other Expenditures | 202,468 |

| | |
|---------------------------|----------------------|
| Total Expenditures | \$ 24,807,754 |
|---------------------------|----------------------|